

Chuan-An Hou
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CAREER OBJECTIVE

Obtain a position in a company seeking considerable experience in implementing new technologies, providing customer service, and addressing a multitude of computer issues.

WORK HISTORY

February 2007- Present **Richmond Auto Parts Technology**
Technical Assistant

January 2004 - February 2007

Eastern Kentucky University – Richmond, KY
Technical Assistant

Supported educational staff in fixing hardware and software problems, installed and replaced numerous computers, and transported computer inventory throughout campus.

July 1992 - May 2001

BMW
Electronic Technician

Auto repair of the electrical and engine systems, analyzed problem vehicles and found solutions to repair vehicles, attended classes to improve knowledge of newer technology, and customer service.

EXTRACURRICULAR ACTIVITIES

Volunteer Record

NAIT member since July 2005
ISA (International Student Association) member since 2001
Rescuer during 921 earthquake in 1999 in Taiwan

Languages

Chinese, Taiwanese, and English

Military Experience

Served in the Army for two years from 1994 to 1996

EDUCATION

Eastern Kentucky University – Richmond, KY
Major: Computer Electronic Networking; **GPA: 3.52/4.0**
Expected graduation: May 2007

Relevant Honors:

President's List, 4.0 GPA: Spring 2003
Dean's List, 3.0 GPA and above: Spring 2003, Spring 2005, Fall 2005, Spring 2006, and Fall 2006

Relevant Courses/Skills:

- MS Office Suite
- Microcomputer/Network Security
- Cisco Network Switches/Routers
- Visual Basic .NET Programming
- LAN and PC Communications
- PC Troubleshooting/Construction
- Microprocessor Systems

***References available upon request**