

Patrick Lowe

PRESENT ADDRESS

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CONTACT INFO

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OBJECTIVE

An entry-level position in an organization seeking significant experience in customer service, tackling a variety of problems, and facilitating the use of current technology.

SUMMARY OF QUALIFICATIONS

Versatile networking student with one year of experience as a Desktop Support assistant supporting a College IT Helpdesk, installing and replacing computers, troubleshooting hardware/software issues, and integrating different technologies used by faculty members. Frequently present on the Dean's List, was on President's List, and recipient of the Dean's Award.

RELEVANT EXPERIENCE

EKU IT Helpdesk Richmond, KY
IT Helpdesk Assistant, 1/06 - Present

Assisted faculty and staff in replacing and setting up computers, performed troubleshooting hardware/software problems, and relocated computer equipment across campus.

EKU Educations Pays Center
Math/English Tutor, 1/05 – 12/05

Communicated various mathematical concepts to traditional and non-traditional students. Peer-edited papers and provided tutoring for other courses as well.

Hitachi Automotive Products Harrodsburg, KY
Summer Co-op Worker Summers 2004 & 2005

EDUCATION

Eastern Kentucky University Richmond, KY
Major: Computer Electronic Networking, 3.61 GPA, Expected BS Degree: May 2007

Relevant Courses/Skills:

- MS Office Suite
- Networking
- PC Troubleshooting
- HTML/Javascript Programming
- Electronic Circuits and Devices
- Digital Electronics
- Microprocessor Systems
- Visual Basic .NET Programming

References available upon request