

William R. Smith

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Career Objectives:

I wish to help others better understand and utilize new technologies such as computer systems and wireless communication devices. I have a personal addiction to electronics with emphasis on continued education and experience in the fields of Computer Networking and Communication. I hope to eventually acquire a management position where my experience and skills as a team leader will be best utilized.

Qualifications Summary:

Experience in many areas of consumer electronics sales, administration and support, over the past 9 years. I have experience in direct relations with end users of PC systems and wireless communication equipment. I am well rounded with a great motivation for education and acquiring knowledge and certifications in all areas of Network Administration. Self motivated, team leader who is always willing to accept a new challenge. Leadership ability, flexibility, and very good communication skills are critical personal traits which distinguish professionals from the majority who have such a passion for computer and electronics technology. Not simply experienced and well educated in computer electronics; I also have been immersed in teamwork and leadership roles within the Army National Guard over the past 6 years, while pursuing my Bachelor's Degree, and receiving real world experience needed for mastering of today's technology.

Education:

Eastern Kentucky University.

- Bachelors of Science. Computer Networking, anticipated graduation May 12, 2007
- Associates of Applied Science , Electronics Technology, anticipated graduation May 12, 2007.

Certifications Pursuing

- Pending: Network +, Cisco Certified Network Associate, Microsoft Certified Systems Engineer

Work Experience:

- Network Administrator, Coldwell Banker DeSloover Realty. PC administration and troubleshooting, web design, and Network Security. January 2007 to present.
- Sprint Advanced Technical Support Specialist for Blackberry and Treo wireless smartphones. July 2006 to October 2006.
- Small Office / Home Network Setup independent business experience. Wireless Networking, Ethernet, Router Setup, small business and LAN support . June 2006 to present.
- US Army National Guard, Sergeant, Non-Commissioned Officer. Team leadership and Transportation Specialist. Operation Iraqi Freedom Veteran. July 2000 to July 2006.
- RadioShack, electronic, audio and video sales and customer support. November 1998 to June 2000.