Assess to Assure Learning & Student Success

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John Wooden, "Although there is no progress without change, not all change is progress."

ATMAE (Association of Technology, Management, and Applied Engineering), http://atmae.org/

SACS (Southern Association of Colleges and Schools), http://www.sacs.org/

Outline

- Need for linking assessment of student learning at various institutional levels and for external audit purposes
- Managing the complexity of assessment Creating/updating program objectives and assessments for evaluating student learning
- Closing the loop Mechanism for continuous improvement in student learning



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Influence of accreditation, advisory committee, and alumni/employer surveys on the assessment process

Assessment = Measurement, Evaluation, Reporting



Reporting -- results used to identify areas of program improvement

Strategic Direction of the Program



- curriculum/advisory committee discussions
- professional organization requirements
- benchmark institutions



- Take a close look at both:
 - existing program content
 - direction in which the program is headed
- Put in place appropriate coursework, and learning opportunities for directing growth in the strategic direction

Advisory Committee



- Invaluable source of ideas about:
 - Determining student competencies
 - Future directions of discipline
 - Prioritizing program goals
 - Suggestions for updates in curriculum
 - Validating curriculum committee decisions
 - Evaluating capstone projects

Discussion of exit exam performance, graduating student interviews and alumni surveys

- Opportunities for students
 - Field-trips
 - Co-op and full-time employment

Alumni Feedback Survey

- Main questions on the alumni survey relate to:
 - Initial job after graduation
 - Job titles held following graduation, with optional description
 - Salary or rough salary ranges for current job or jobs held following graduation (either annually or per hour)
 - Recommendations regarding any additional technical/professional skills or knowledge that should be an integral part of the Computer Electronics curriculum
- Information used for providing updates to students and accreditation agencies



Need for a Unified Assessment Strategy



- Cut down on paperwork, duplication, time and resources
- ระทากลายที่เก็บแไวน์เหมากากสถากสถากขาย separate documentation and procedures for reporting at various institutional levels
- Need for streamlining the flow and transparency of information regarding results and action plans

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Need for a Unified Measuring Strategy:

- Time at a premium for faculty and administrative staff
- Have in place assessment methods that are easy to deploy by the faculty, and convenient for the students to take
- Online administration, and tracking of the program assessment when possible

Matching Student Competencies with Course Outcomes



- Translate the core program competencies into specific course-level competencies – curriculum mapping
- Specify the precise skills that are to be evaluated in the exit exam or capstone project
- Assess core competencies in multiple ways
- Specify how/when the results will be measured and used to identify areas of improvement
- Assessment developed so as to evaluate:
 - breath of student understanding
 - mastery of the core competencies

University 2006-10 Strategic Action Plan

- 1. To promote and support an interest that respects and celebrates diversity by attracting, description and staff population Closely aligned with student competency
- 2. To continuously asses assessment and infrastructure of the University to support an ograms.
- 3. To **promote learning** through high quality programs, research and support services.
- To develop and enhance an environment facilitating intellectual curiosity, cultural opportunities and problem-solving abilities for members of the university community.
- 5. To increase and enhance external and internal constituency **engagement**, while maintaining a connection with the southeastern region of Kentucky.



College 2006-10 Strategic Action Plan

- 1. The College will recruit to body (both undergrated regionally, national regionally, national assessment competency assessment competency assessment regionally.
- 2. The College will serve dents, businesses, professionals, and communities by providing a **faculty** who are engaged in providing quality instruction, scholarly activities (basic, applied, and instructional), and service.
- 3. The College will engage in **continuous improvement** processes that involve its appropriate **stakeholders** to ensure its programs and services are relevant, current, and meet national standards.



Departmental 2006-10 Strategic Goals

- 1. To prepare professionals for careers in [program name] through the **Bachelor of Science** degree programs
- 2. To prepare **technicians** for careers in Technology
- 3. To prepare professionals for careers in Care

 Education though certification, AAS, BS

 Closely aligned with student competency
- 4. To prepare selected professionals for ad assessment in Industrial Technology through the MS des
- 5. To provide programs of **quality instruction** and professional services to the university and community

Program Assessment: Identify Core Competencies

Graduates of the Bachelor of Science in the Computer Electronics Networking program will demonstrate proficiency in basic **networking skills** relevant to small office/home (SOHO) environments.

Graduates of the Bachelor of Science in the Computer Electronics Networking program will demonstrate proficiency in basic **computing** skills

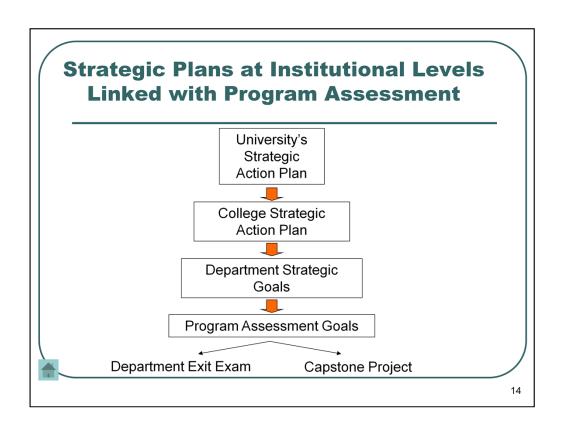
Graduates of the Bachelor of Science in the Computer Electronics Networking program will demonstrate **fundamental** knowledge in **electricity/electronics**.

Graduates of the Bachelor of Science in the Computer Electronics
Networking program will demonstrate the ability to solve technical
problems using critical thinking, creativity, and communicate the
results to technical and non-technical audiences.

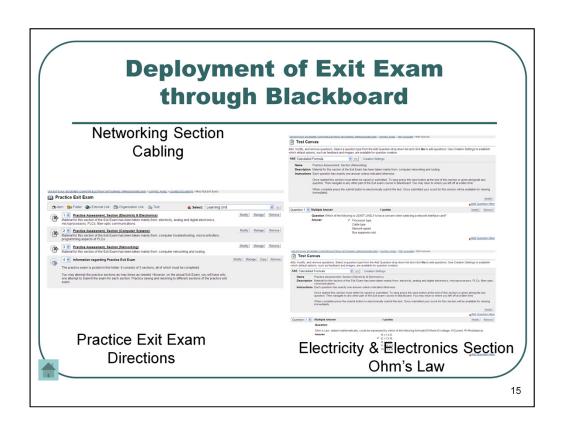
Assess Core Competencies using Exit Exam & Capstone Project

- **BS-CEN1** (networking skills) Exit Exam for testing skills related to proficiency in basic networking skills relevant to small office/home (SOHO) environments.
- **BS-CEN2** (computing skills) Exit Exam for testing skills related to proficiency in basic computing skills.
- **BS-CEN3** (fundamental electricity/electronics) Exit Exam for testing skills related to fundamental knowledge in electricity/electronics.
- **BS-CEN4** (critical thinking, creativity, communication) Capstone project class for testing skills that demonstrate the ability to solve technical problems using critical thinking, creativity, and communicate the to technical and non-technical audiences.





Multiple perspectives should not oppose each other – and should point in the same direction ... student success



Capstone Project Evaluation – Presentation & Portfolio

CET/CEN Capstone Projects - Spring 2009

Patrick Coe

fultimedia content delivery over LANs and WANs

Whether is for a long distance business meeting, lung-distance learning, or communicating with family, video and audio communication have become a cental part of everyday fit in itsely 'a fast-passed world. For my project it set out to research, deging and configure an unificance fractionation systems for use in an educational or business orienteement. Engineeri, including personal computers, servers and a portion of the local area network was provided by the Williamshung personal computers, servers and a portion of the local area network was provided by a register of the project of t

Presentation

Resume (PDF), Resume (RTF)

Contact Email - coepatrick@gmail.co



Microsoft Pindows Server 2008: Software Deployment
This project is designed to test the functionality of Microsoft Windows Server 2008 and its software deployment features. Instead of purchasing
Third-party software to remote deploy your software or decktop features. Windows Server 2008 in sail of the necessary tools to accomplish use to a
Server 2008 on install, graped, and removes offoruse peckages to not from computers or users using the group polyor management configuration. Adding

Posted online

- Includes videos
- Presentation
- Contact info
- Internal and external evaluation:
 - Faculty
 - Advisory committee
- Criteria:
 - Content
 - Organization
 - Delivery
 - Audience connection
 - Visual aids
 - Demo

Analysis of Exit Exam for Entry in TracDat

 The Student Competencies (Learning Objectives or Outcomes), Curriculum Mapping, and Sample Assessment Data entered into TracDat typically at start of the Fall term.

http://oie.eku.edu/tracdat

- Data for the 4 student learning outcomes (SLOs) is obtained from:
 - online exit exams deployed through Blackboard
 - hands-on performance exam
 - capstone course project, demonstrations and portfolio



BS-CENT NET1 Graduates of the Bachelor of Science in the Computer Electronics Networking program will demonstrate proficiency in basic networking skills relevant to LAN/WAN environments.

Related Courses:

EET NET 303 – LAN's & PC communications
EET NET 343 – Network Switches & Routers
EET NET 440 – Fiber-Optics & Communication

Method	Criterion	Schedule for this measure	Who will use the data, how and when?
Departmental exit exam developed and evaluated by the Electronics Curriculum Committee.	Minimum mean score of 70% on the networking portion of the exit exam.	End of the academic year in which student graduates.	Who will use the data: Department of Technology, Computer Electronic Networking faculty and advisory committee How will the data be used: Item analysis/course analysis/program analysis When will the data be used: Annually
Computer Networking Systems performance based assessment or certification exam approved by the Electronics Curriculum committee.	Minimum mean score of 70% on the performance based assessment.	End of the academic year in which student graduates.	Who will use the data: Department of Technology, Computer Electronic Networking faculty and advisory committee How will the data be used: Item analysis/course analysis/program analysis When will the data be used: Annually

Result/Observation	Use of Results/Observations	Follow-Up	Resolved
09/XX/2011	09/XX/2011	Exit exam being updated to	No
In Fall 2010, 2 BS students took	Based on student performance	reflect changes in curriculum.	
the exit exam, averaging a score	on the exit exam the areas	Additional network	
of 95% in the networking	requiring improvement have	troubleshooting and security	
section.	been identified as: OSI layer	related scenarios to be added as	
In Spring/summer 2011, 7 BS	functions, and network and	part of lab and/or in-class	
students took the exit exam,	network cabling.	activities.	
averaging a score of 86.4% in this section.			
Overall, for the 2010-11			
academic year 9 BS students			
took the exit exam, averaging a			
score of 86.4% in this section.			
Performance assessment: In	Student performance was very	Performance section of the	No
Fall 2010, the average score of	good regarding practical	exam is being updated for	
the BS students who took the	wireless scenario and security	including more complex skills	
exit was 87.5% in the	configuration. Recommend	used in the workplace.	
networking section.	inclusion of network simulation		
In Spring/summer 2011, the	software for students intending		
average score of the BS	to work in networking area.		
students who took the exit was			
97.2% in this section.			
Overall, for the 2010-11			
academic year the average score of the 9 BS students who took			
the exit exam was 95.04% in			
this section.			
uns section.			

	CEN2 NET2 Graduates of the ciency in basic computing states.		elor of Science in the Com	puter El	ectronics Networking prog	ram wil	l demonstrate
Relat	EET 254 - EET NET EET 35 -	302 - 1 2027	processor systems inc Language for Microcom PC Troubleshooting & Con- termonded Logic Controllers iter applications in Technol	structio	n		
	Method		Criterion	Sch	edule for this measure	Who	will use the data, how and when?
y, :	Departmental exit exam developed and evaluated b Electronics Curriculum Committee.	y the	Minimum mean score of 7 on the computing portion exit exam.		End of the academic year which student graduates.	in	Who will use the data: Department of Technolo Computer Electronic Networking faculty and advisory committee How will the data be use Item analysis/course analysis/program analys When will the data be use Annually
,	Computer Electronic Syste performance based assessi or certification exam appre by the Electronics Curricu committee.	nent oved	Minimum mean score of 7 on the performance based assessment.	-,-	End of the academic year which student graduates.	in	Who will use the data: Department of Technolo Computer Electronic Networking faculty and advisory committee How will the data be us Item analysis/course analysis/program analysis
l:							When will the data be Annually

Result/Observation	Use of Results/Observations	Follow-Up	Resolved
09/XX/2011 In Fall 2010, 2 BS students took the exit exam, averaging a score of 92.5% in the computer systems section. In Spring/summer 2011, 7 BS students took the exit exam, averaging a score of 83.5% in this section. Overall, for the 2010-11 academic year 9 BS students took the exit exam, averaging a score of 85.6% in this section.	09/XX/2011 Based on student performance on the exit exam the areas requiring improvement have been identified as: microcontroller programming structure and program steps	The computer systems section of the exit exam is being updated to include changes planned in the AAS degree curriculum.	<u>No</u>
Performance assessment: In Fall 2010, the average score of the BS students who took the exit was 85% in the computer systems section. In Spring/summer 2011, the average score of BS students who took the exit was 91.4% in this section. Overall, for the 2010-11 academic year, the average score of the 9 BS students who took the exit exam was 89.97% in this section.	Need for necessary security checks on downloaded software to be discussed in multiple computer systems classes.	Performance section of the exam is being updated for including more complex skills used in the workplace.	<u>No</u>

 ${\bf BS-CEN3} \ \underline{{\bf NET3}} \ Graduates \ of the \ Bachelor \ of \ Science \ in the \ Computer \ Electronics \ Networking \ program \ will demonstrate fundamental knowledge in electricity/electronics.$

Related courses:

EET 251 – Electricity and Electronics EET 252 – Digital Electronics EET 253 – Microprocessor Systems EET 257 – Circuits & Electronic Devices EET 351 – Programmable Logic Controllers

Method	Criterion	Schedule for this measure	Who will use the data, how and when?
Departmental exit exam developed and evaluated by the Electronics Curriculum Committee.	Minimum mean score of 70% on the electricity/electronics and electro-mechanical portion of the exit exam.	End of the academic year in which student graduates.	Who will use the data: Department of Technology, Computer Electronic Networking faculty and advisory committee How will the data be used: Item analysis/course
Electricity and Electronics performance based assessment or certification exam approved by the Electronics Curriculum	Minimum mean score of 70% on the performance based assessment.	End of the academic year in which student graduates.	analysis/program analysis When will the data be used: Annually Who will use the data: Department of Technology, Computer Electronic Networking faculty and
committee.			advisory committee How will the data be used: Item analysis/course analysis/program analysis When will the data be used: Annually

Result/Observation	Use of Results/Observations	Follow-Up	Resolved
09/XX/2011 In Fall 2010, 2 BS students took the exit exam, averaging a score of 80% in the electricity & electronics section. In Spring/summer 2011, 7 BS students took the exit exam, averaging a score of 71.4% in this section. Overall, for the 2010-11 academic year 9 BS students took the exit exam, averaging a score of 73.3% in this section.	09/XX/2011 Based on student performance on the exit exam the areas requiring improvement have been identified as: float/logic level condition, transistor use, flip-flop operation operating regions, logic gate evaluation, communication speed resistor	Updates proposed in exit exam for reflecting additional content related to electricity and electronics knowledge needed by computer/network service technicians.	<u>No</u>
Performance assessment: In Fall 2010, the average score of BS students who took the exit was 95% in the electricity & electronics section. In Spring/summer 2011, the average score of BS students who took the exit was 80% in this section. Overall, for the 2010-11 academic year, the average score of the 9 BS students who took the exit exam was 83.33% in this section.	Connections of electrical instruments in simulation and lab activities. Safety of equipment to be discussed and demonstrated in electricity and electronics multiple classes.	Open-labs planned for student practice. Consider adding optional performance assessment for important activities.	<u>No</u>

BS-CEN4 NET4 Graduates of the Bachelor of Science in the Computer Electronics Networking program will demonstrate the ability to solve technical problems using critical thinking, creativity, and communicate the results to technical and non-technical audiences.

Related Courses:

EET 251 – Electricity and Electronics
EET 252 – Digital Electronics
EET 253 – Microprocessor Systems
EET 254 – Machine Language for Microcontrollers
EET 257 – Circuits & Electronic Devices
EET NET 302 – PC Troubleshooting & Construction
EET NET 303 – LAN's & PC communications
EET NET 440 – Fiber-Optics & Communication
EET NET 499 – CEN Capstone Project
TEC 161 – Computer applications in Technology
INT AEM 406 – Manufacturing Planning Systems

Method	Criterion	Schedule for this measure	Who will use the data, how and when?
Capstone project presentation.	Minimum mean score of 70% on the capstone project presentation.	Semester in which the capstone project is completed.	Who will use the data: Department of Technology, Computer Electronic Networking faculty and advisory committee How will the data be used: Item analysis/course analysis/program analysis When will the data be used: Annually
Capstone project portfolio.	Minimum mean score of 70% on the capstone project portfolio.	Semester in which the capstone project is completed.	Who will use the data: Department of Technology, Computer Electronic Networking faculty and advisory committee How will the data be used: Item analysis/course analysis/program analysis When will the data be used: Annually

Result/Observation	Use of Results/Observations	Follow-Up	Resolved
The average score on the capstone portfolio was 74.0%.	Additional reminders to be posted in Blackboard regarding the submission of the portfolios. Sample exemplary portfolios to be made available to students, and available for the three different areas. Require a midterm portfolio review as part of the course grade for getting students to organize. Emphasize importance of organizing project work, and recommend self-assessment based on guidelines prior to submission.	Sample exemplary portfolios for the Networking, Computer Systems, and Electricity and Electronics area to be made available.	No No
09/XX/2011 In Spring 2011, 6 BS students who completed the capstone course were evaluated on the project presentation, demonstration and project portfolio. The capstone projects were discussed with the members of the computer electronics advisory committee. The average score on the capstone demonstration presentation including the demonstration of the working project was 86.6%.	09/XX/2011 Project and time management continues to be an issue, Transitioning from the mid- term group presentation to the individual final project has not been smooth.	Use of project planning tools to be integrated into course.	<u>No</u>
The average score on the capstone portfolio including the weekly progress reports was 76.6%.	Emphasize importance of organizing project work, and recommend self-assessment based on guidelines prior to submission.	Sample exemplary portfolios to be made available to students, and available for the three different areas. Mid-term portfolio reviews to be added.	<u>No</u>



Quality Enhancement Plan (QEP) at EKU

http://gep.eku.edu/

QEP Initiatives

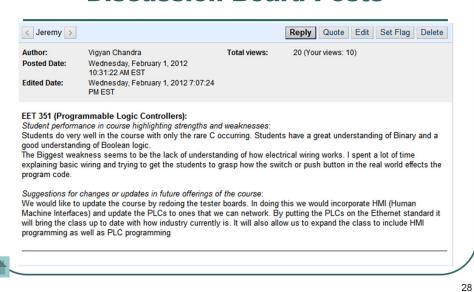
http://qep.eku.edu/Quality%20Enhancement%20Initiatives%20and%20Programs

QEP Café – This website discusses models of critical thinking as well as **16 different critical/creative thinking techniques**, under the categories Explore, Evaluate, Expand and Express (*E*⁴)

https://sites.google.com/site/gepcafe/

Curriculum Committee Meetings & Faculty Blackboard Log Forum Description Fall 2011 Semester Course Number/Name: Wrapup 💝 Student performance in course highlighting strengths and weaknesses: Spring 2011 Semester Wrap-up Semester wrap-up of courses taught in the Spring 2011 semester by Computer Electronics 4 Wrap-up Semester wrap-up of courses taught in the Spring 2011 semester by Computer Electronics 4 faculty - Jeff, Ray, Vigs and part-time faculty (Jeremy) Fall 2010 Semester Semester wrap-up of courses taught in the Spring 2010 semester by Computer Electronics 3 faculty - Jeff, Ray, Vigs and part-time faculty (Tom) wrap-up 💝 Spring 2010 Semester Semester wrap-up of courses taught in the Spring 2010 semester by Computer Electronics 5 faculty - Jeff, Ray, Vigs and part-time faculty (Tom) Fall 2009 Semester Semester wrap-up of courses taught in the Fall 2009 semester by Computer Electronics faculty - Jeff, Ray, Vigs and part-time faculty (Dale, Jeremy, Tom) 2 Wrap-up 💝 Spring 2009 Semester Wap-up of courses taught in the Fall 2008 semester by Computer Electronics 5 Wrap-up Semester Wap-up of courses taught in the Fall 2008 semester by Computer Electronics 5 Semester wrap-up of courses taught in the Fall 2008 semester by Computer Electronics faculty - Jeff, Ray, Dale and Vigs Fall 2008 Semester Wrap-up 💝 Spring 2008 Semester Semester wrap-up of courses taught in the Spring 2008 semester by Computer Electronics 4 faculty - Jeff, Ray, Dale and Vigs Fall 2007 Semester Semester wrap-up of courses taught in the Fall 2008 semester by Computer Electronics faculty - Jeff, Ray, Dale and Vigs Wrap-up 💝 Format for posts: Course number/name: Student performance in course highlighting strengths and weaknesses: Suggestions for changes or updates in future offerings of the course 27

Sample Faculty Discussion Board Posts



Closing the Assessment Loop – Specific Directions for Change

- Sample of changes recommended from Spring 2009:
 - EET 251, Electricity & Electronics: Reduce discussion related to circuit theorems, making room for DC/AC applications.
 - EET 253, Microprocessor Control systems: Review AC/DC class for coverage of schematics and symbols.
 - EET 257, Devices & Electronic Circuits: Simplify project with some design and etching.
 - EET 351, Programmable Logic Controllers: Shorten the basics and spend more time on sequencers and bit-shifter
 - NET 303, LANs & PC Communications: More Linux content
 - NET 399/499, Associate Degree Capstone/Senior Capstone: Include content related to project management and scheduling.



ATMAE Accreditation Requirements

Competency 6.16 for the Baccalaureate Degree Program addresses Program Assessment

- 1. Program mission statement
 - We operate under the Department's Mission Statement
- 2. Desired program outcomes/student competencies
 - Directly taken from strategic plan Goals and/or Objectives
- 3. Evidence that the program incorporates these outcomes/student competencies
 - Cite actual changes that have occurred due to the strategic planning process



ATMAE Assessment Requirements Contd.

- 4. Assessment measures used to evaluate student mastery of the student competencies stated
 - Exit exam, capstone course, etc.
- 5. Compilation of the results of the assessment measures
 - Cite Track-Dat data
- 6. Evidence that results are used to improve the program
 - Provide specific examples such as: PC classes upgraded to improve A+ content or new laboratories added to Microprocessor Systems



Conclusions

- Need for aligning strategic goals related to student learning at all institutional levels in consultation with advisory/accreditation
- Streamlining the assessment process for continuous improvement
- Properly envisioned and implemented, this alignment will result in:
 - improved course offerings
 - responsive academic programs
 - student proficiency in the discipline



A Win-Win-Win Scenario

Alignment of Strategic Plans at all Institutional Levels



Continuous Program Improvement, Validated by national Accreditation Achievement of Core Competencies, Co-ops and Employment ... Student Success

Acknowledgements

- BS(NET) and AAS(Technology-Computer Electronics) curriculum committee members:
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 - Dr .Danda Rawat
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- Department of Applied Engineering & Technology (AE&T)
 - Dr. Tim Ross
 - <u>Dr. Ed Davis</u> (former chair, Dept. of Technology) and <u>CB&T</u> Dean <u>Dr Bob Rogow</u>
- Office of Institutional Effectiveness
 - Dr. E. J. Keeley
 - Ms. Stacey Street

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